

Policies for New Appointments, Rescheduling & Follow Ups



You must be over the age of 18.

You cannot have permanent make-up if you are pregnant or nursing.

You may not be under the influence of drugs or alcohol the day of your procedure in my studio.

Note: If you already have permanent make-up from another technician that you feel needs correcting, you must send a photo first to see if it is something I want to take on. Please take the photo outdoors, in natural light and be sure to show me front and both sides.

You can text it to me here: 831 251-7229 with your name and approximate date you had the procedure.

I respond within 24 hours between clients.

Permanent make-up is cosmetic tattooing. The pigment is inserted into the dermal layer of the skin using needles and sometimes a blade, either by hand or machine. I use a machine for some procedures and also a manual hand tool for others.

If you have a tendency to keloid scar, permanent make-up is not for you.

Permanent make-up is a process and may require 2 or more sessions to achieve the desired results.

There are many factors that determine how well pigment retains in the skin such as the overall health of the individual, age, skin density, hydration, smoking, previous and post sun exposure, chlorine pools, starting and stopping medications, hormones, previous permanent make-up treatments, as well as exposure to any exfoliants and failure to diligently follow the proper aftercare provided for you.

A follow-up visit is included in the cost, 4-6 weeks later to "fine tune" the results. You may need a bit more here or there, more color or color undertone adjustment, and so forth. It is important that you keep your follow-up appointment and any additional sessions you may need, in order to have a wonderful outcome.

You may require additional sessions, initially, and in the future to keep it fresh, as it fades and lightens as time goes on.

There is a charge for additional sessions. Please refer to the "services" section here on this site.

Your procedure area will look dark and unnatural looking when you first leave the studio. This is temporary and will lighten and shed in the first several days. By about 8-10 days you should be loving it!

If you ever have an MRI you need to tell the technician you have permanent make-up. 1 in 1,000 people may experience a tingling or burning sensation under an MRI, due to the inert iron oxides in the pigment, the technician will know what precautions to take.

You may not donate blood for one year following your permanent make-up procedure. (per Red Cross)

Sometimes unwanted undertones may occur due to sun exposure and various other factors. Unwanted undertones can be remedied by a color corrector treatment or lightened and the color and undertone then adjusted, and in some cases removed with pigment removal sessions.

The only other option for removal is laser.

After your treatment, you must take precautions to keep the procedure area clean and free from infection. If you experience an infection, you must be sure to inform your physician immediately.

The permanent make-up site may take two weeks or more to heal, & will continue to heal in weeks following. Purchase a good quality sunblock for your brows and lips and avoid direct sunlight on your procedure areas going forward. Wear sunglasses when in the sun to avoid exposure to eyeliner.

Procedure Deposits when booking

A 50% deposit is required to schedule your procedure and reserve this 3 hour time block for you. I ask for a credit card number to hold this time block.

The deposit is non-refundable. If you need to reschedule you may do so one time with a 48 hour notice.

The balance of the procedure cost is due on day of the procedure before we begin.

Failure to give me a 48 hour notice will result in forfeiting your deposit and you will be asked to provide a new deposit to book your appointment.

I accept Credit Cards, (Service Fee applies) Checks, Cash, ZellePay and Venmo.
Providing a personalized experience for you is my top priority,

My hours are Tuesday through Saturday 10 to 7.

I return all calls each day between clients within 24 hours.

POLICIES ON BEING LATE AND MULTIPLE RESCHEDULED FOLLOW UP APPOINTMENTS (EFFECTIVE 1/17/22)

I ask that you be on time for your treatments. If you are late, that time may need to be taken off your session so that I do not run over on my next client's scheduled time. I allow time between clients to decontaminate the room to Covid protection standards and stay on schedule.

IMPORTANT:

A 48 hour notification is expected if you must reschedule your FOLLOW UP session. Be sure to try and keep your appointment though, so that we can achieve the best results. Unfortunately, if you reschedule you may have to be put on a waiting list, as I limit how many clients I take on in a week.

NOTE**REGARDING MULTIPLE RESCHEDULED FOLLOW UP APPOINTMENTS: (EFFECTIVE 1/17/22)**

The first two rescheduled FOLLOW UP appointments in a row are acceptable with a 48 hour notice.

If you are having difficulty keeping the time that is being held for you, I understand, but I ask you to book your 3RD RESCHEDULED appointment in a row on a "call in basis" as I am unable to hold appointments and change them repeatedly. In order to offer personalized service, I handle all calls myself and take a limited amount of clients and calls each day. Do not come if you are not feeling well or experiencing Covid symptoms. On the day you would like to rebook, call 831 251-7229 between 9 and 10 am to check on availability for a spot that same day. I will do everything I can to get you back in and finished so that you can enjoy your new look. Many times I may have a spot open up for that same day. IF THERE IS NO AVAILABILITY YOU WILL BE PUT ON A WAITING LIST. If you miss any scheduled appointment, when booking initially or follow up and additional sessions, you will be charged for it and will need to start over with a new deposit.